

Financial Shared Services

Contact details and escalation process

HOURS OF OPERATION: 8.30AM TO 4.30PM, MONDAY TO FRIDAY		
Accounts Payable:	HSNSW-AccountsPayable@health.nsw.gov.au	
VMO Processing:	VMOProcessing@health.nsw.gov.au 1300 883 962	
Accounts Receivable	PayNSWHealth@health.nsw.gov.au 1300 883 965 (option 3) Sundry Debtor Invoicing & Collections 1300 883 965 (option 4) Salary & Wage Recovery	
Payroll Accounting	Log your enquiry via SARA https://sara.health.nsw.gov.au	
First level		
State Manager, eBSS	Emma Crompton	(02) 4041 7605 emma.alderton@health.nsw.gov.au
State Manager, Accounts Payable	Steve Muraro	0411 777 814 steven.muraro@health.nsw.gov.au
Accounts Receivable	Nikki Sheen	0477 319 881 Nikki.Sheen@health.nsw.gov.au
State Manager, VMO Processing	Jane Slater	0448 265 164 jane.slater1@health.nsw.gov.au
Financial Accounting Manager, Newcastle	Emilia Muraro	4041 7918 Emilia.Muraro@health.nsw.gov.au
Financial Accounting Manager, Parramatta	Nirmala Gnansundaram	(02) 9685 3704 nirmala.gnansundaram@health.nsw.gov.au
Second Level		
Acting Customer Relationship Lead, Customer Experience	Ashlee Ray	0492 416 610 Ashlee.Ray@health.nsw.gov.au
Third Level		
Associate Director, Financial Shared Services	Clinton Green	0436 914 481 clinton.green@health.nsw.gov.au